GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4818
ANSWERED ON:22.04.2015
REGULATION OF COURIER COMPANIES
Birla Shri Om

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether any regulatory and monitoring body is in place for private courier companies and their services;

(b) if so, the details thereof and if not, the reasons therefor;

(c) whether the Government proposes to devise any regulation/guidelines for private courier companies to curb the irregularities and complaints; and

(d) if so, the details thereof and the action taken in this regard?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) No, Madam. The Department of Posts does not have any monitoring body in place for private courier companies and their services.

(b) In view of (a) above, question does not arise.

(c) No, Madam.

(d) In view of (c) above, question does not arise.